



Dear Parent, Carers,

School Uniform

Parkland School Uniform bearing our logo can be purchased from Marks and Spencer online, below are details of their promotions and online improvements. Uniform bearing our logo is not compulsory, plain uniform can be purchased from many outlets including high street supermarkets.

[M&S Your School Uniform - https://www.mandsyourschooluniform.com](https://www.mandsyourschooluniform.com)

Summer 25% Discount Promotion

To help parents over the summer, we have decided that we will extend our **25% promotion to run for 3 months from 2nd July until 30th September**, so that no parent will miss out on being able to buy their uniform at a discounted rate.

Our new website now makes it easier than ever to make searching, purchasing and returning the uniforms your children need.

Some of the new features include:

- Guest check out option – Parents don't need to create an account with us, if they prefer you can check out as a guest
- Mobile friendly - Our new site is easy to use whether you are using a computer, tablet or mobile
- Easier returns process – Every order comes with a bag & shipping label for customers to pop the items in and return without any cost via the post office
- Improved Website Search – Search by size, colour, item, or school

All our existing customers will have to create a new account

Unfortunately, customers will need to create a new account with us, to track order history, add favourites and create an address book. Alternatively, our new Guest Checkout feature can be used. If purchases have been made from our website in the last 90 days, returns & refunds will have to be processed through our email or call centre. For any queries then please email the team at YSU.query@customersupport.marksandspencer.com or call them on 0333 014 8418. The team are available to take your call between 9am to 8pm Monday to Friday and from 9am to 4pm Saturday.

Products not available to buy "CONTACT ME WHEN AVAILABLE"

Please note that due to lockdown requirements and reduced operating capacity our suppliers are adhering to, we are experiencing delays with the arrival of our stock into the UK. As we are sure you will appreciate, there will consequently be some delays in getting all of your stock on sale in time for the start of the '2020 Back To School Campaign' and the 25% promotion. Additionally, it may take us longer than usual to replenish an item if it temporarily goes out of stock. With this in mind, please can all customers use the "CONTACT ME WHEN AVAILABLE" option.

Plain Uniform Shop

Due to its success, we have continued to expand our plain uniform section and as well as the usual range of trousers, skirts, shirts, blouses and summer dresses, there are also now new items like long sleeve polos, PE hoodies, StormDri jackets and a range of specialist sportswear.

Kind regards, Mrs J Andrews, Deputy Headteacher

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